



TRANSPORT WORKERS UNION LOCAL 555

REPRESENTING THE RAMP, OPERATIONS, PROVISIONING, AND FREIGHT AGENTS OF SOUTHWEST AIRLINES
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Meet Your New Grievance Specialists

On May 28, 2024, TWU Local 555 began accepting letters of interest from Members interested in serving your Union as Grievance Specialists. After a competitive interview process with many qualified candidates, your Local Executive Board appointed Robbie Gadd, a Ramp Agent from STL, and Cort Heywood, an Operations Agent from RNO to the positions.

Meet Robbie Gadd

I'm Robbie Gadd, a Ramp Agent with 17 years of service at Southwest Airlines in both PDX and STL. During that tenure, I have held various positions within our union, including Alternate Ramp Rep, Elected Ramp Rep, Alternate District 8 Rep, Gold Book Negotiating Committee Member, and Work Rules Interpretations Committee Member. In addition, I have also participated in Fact-Findings, System Boards, Arbitrations, and testified in state court in support of Members' protected leave rights.

My passion lies with the organized labor movement. In my role as Grievance Specialist, I believe that the best way to affect and move the labor movement forward is by holding the Company accountable for violating our CBA, a document that both parties agreed upon, and ensuring that our Members are not unjustly harmed in the process. Our rights as TWU 555 Members are enshrined in our contract, and I will be vigilant in protecting those rights.

Meet Cort Heywood

My name is Cort Heywood. I started in RNO in 1999 as a Ramp Agent. In 2003 I became an Alternate Station Rep and served in that capacity up until my termination in 2013 for an act I had no part in. I had been enrolled in a bar certified Paralegal program at the time of my termination and, following my reinstatement (with full back pay plus ot/dt) I became even more involved with the Union. I applied to be a Grievance Specialist but was ultimately a runner up that first attempt. I would go on to be an Alternate District Rep, the 555 Arbitration Consultant and eventually Vice President. Following an election loss, I returned to RNO as a Ramp Agent (at which point I served as the elected Station Rep) and would eventually transfer to Operations in early 2022. I have presented System Boards and Arbitrations previously and now find myself with the great fortune of returning to the Union's grievance staff as one of the newest Grievance Specialists.

I look forward to serving the Local in fighting to support contractual language as well as your right to just cause in any disciplinary proceedings.